

Topic: "Ten issues that IT auditors should be aware of when auditing IT Projects."

Speaker: John Servage

Program Overview

Despite the many advances in project management methodologies and software support, the development of major IT systems continues to be a challenge for many organizations. This may not be that surprising to senior IT auditors who have seen the same mistakes occurring time and time again when auditing these projects. Our speaker will talk about the top ten reasons why IT projects fail and offer some advice as to how both project teams and IT auditors can both work together to address these issues and greatly increase the chance of a successful implementation.



Global Audit and Training Services

Professional Education, Assurance and Advisory Services

BIOGRAPHY



JOHN A. SERVAGE

CIA, CCSA, CGAP, CISA, CMA

John is currently Principal of A3, a global company focused on providing professional training and advisory services in the areas of governance, risk and control. John has over 25 years of internal audit experience at the executive level in both the public and private sector as a Chief Audit Executive.

John has also held senior positions in Finance and Accounting, Administration and Information Services. Industry experience includes utilities, insurance, government, banking, transportation, manufacturing, oil and gas, construction, pharmaceuticals and mega project accounting.

Professionally John is the Past President of the Institute of Internal Auditors (IIA) Edmonton Chapter and a past President and co-founder of the Edmonton Information Systems Audit and Control Association (ISACA) chapter. John also serves the IIA internationally as a member of the global Board of Regents responsible for the Institute's Professional Certification Program. Previous to this John worked on the Advanced Technology Committee and is currently serving on IIA Canada's Education Committee.

John is a certified senior instructor for the IIA and a frequent presenter at conferences across North America and globally on a wide range of governance, internal audit, risk and control and Information technology topics. Over the past fifteen years he has taught classes ranging from beginning auditors to Chief Audit Executives both in North America and globally in China, Saudi Arabia and South America. Client feedback has been consistently high on his relaxed and engaging teaching style, humor and student interaction.

In addition to teaching various topics through the IIA's seminar program, he has also developed a number of custom presentations and training seminars to meet specific client and industry needs. John's teaching experience also includes five years of evening classes for the professional accounting program on subjects such as finance, accounting, organizational behavior and the final case examination.